

Course Menu – COURSES SEPTEMBER 2021

All courses are Free for Royal Greenwich Residents 19+ and are delivered online – 9:30 to 13:00 over 3 mornings.

Click here for more course information and to enrol – [Online Enrolment Community Systems](#) Once enrolled we will contact you to verify your ID, confirm your place and provide you with the Zoom login details

Email linda.ransome@communitysystems.co.uk or call **07858 407168**

<p>*CIEH FOOD SAFETY Level 2 07/09/2021 -09/09/2021 (Tues-Thurs)</p>	<p>This course reinforces the importance of food safety and provides learners with an understanding of how to identify and control food safety hazards in their own workplace. Offers the minimum standards for the food safety industry Recognises good practice as a food handler</p>
<p>*CIEH Occupational Health Level 2 (aka H&S at Work) 14/09/2021 – 16/09/2021 (Tues-Thurs)</p>	<p>This course covers common hazards and how to control them. It will help you work more safely and be more aware of how your own actions can affect the health and safety of others. Understand your role and responsibilities in reducing risks and supporting health and safety in the working environment</p>
<p>Change Management – Part 1 Career Change 21/09/2021 – 23/09/2021 (Tues-Thurs)</p>	<p>This course will enable participants to create their own strategy for career change. Participants will identify their strengths, Know how to embrace change, explore opportunities, create action plan and be in a better position to find work.</p>
<p>*CIEH Food Allergen Awareness Level 2 28/09/2021 -30/09/2021 (Tues-Thurs)</p>	<p>CIEH (Level 2) Foundation Certificate in Food Allergen Awareness will teach learners about the foods that commonly trigger allergic reactions and the vital information that needs to be communicated to consumers. It will also cover the legal responsibilities of allergen labelling and allergen declaration which will enable learners to comply with their legal duties.</p>
<p>Customer Excellence for Social Care 28/09/2021 – 30/09/2021 (Tues-Thurs)</p>	<p>This course will show you how to provide excellent customer service in a Social Care environment - how to listen and empathise with customers, understand how to provide great service to people with special requirements or disabilities and how to manage expectations across different cultures – cultural awareness.</p>

***CIEH – Chartered Institute of Environmental Health**